

This Agreement dated _____, is between the Town of Antigonish hereafter referred to as "Town" and you, _____, hereafter referred to as the "Customer".

Customer Name: _____

Service Address: _____

Account Number (Optional) _____

Telephone: _____ e-mail: _____

Background

The Antigonish Direct Load Control Program (the "Program") involves the installation of electricity control device(s) on Customers' premises for the purpose of reducing peak demand for the Town during the months of December, January and February each year resulting in decreased costs that can be passed on to all customers in the form of controlled electricity rates. There will be no cost to the Customer.

1. Definitions

- a. "Approved Contractors" means persons having certification in the relevant trade and being listed as approved by the Town of Antigonish.
- b. "Customer" is a registered customer of the Town of Antigonish Electric Utility who is willing to assist the Town in controlling costs.
- c. "Customer's Premises" means a property within the Town identified by a Customer as the location of the electrical service.
- d. "Program" means the Direct Load Control Program.
- e. "Customer Agreement" is the agreement between the Customer and Town, specifying the work to be performed and the intent of the Program.
- f. "Agreed Loads" means the electrical loads that Customer allows Town to control.

2. Program Details

The Antigonish Direct Load Control Program enables Customers of the Town electric utility to participate actively in cost reduction and in paving the way to increased integration of energy from renewable sources. Participation involves allowing trained staff to install a switch on an electrical load or loads on your premises so that as the overall power for the Commission approaches a peak, loads can be temporarily disconnected to decrease power. As soon as the peak passes, the loads are reconnected.

The switch is controlled over the Internet using the Internet service already available in your home. Information is encrypted to internationally accepted standards and there is no privacy issue beyond that with any other Internet based communication. There will be no costs to the Customer for any of the changes the Town makes.

Experience with a trial system in 2015-2016 tells us that the effect of Direct Load Control on Customers is negligible. The system is now designed such that any failure results in the load remaining powered. Further, removal of the Internet cable allows the customer to disable the system and ensure that all loads remain powered.

3. Equipment to be installed/Work to be Performed

All work will be performed by Approved Contractors. The first part of the installation will involve connection to the Internet and ensuring secure communications are established. The second and final step will involve a qualified electrician connecting the switch such that it will control the target load.

4. Equipment Ownership & Maintenance

The installed equipment will be owned and maintained by the Town. The Customer has no responsibility for the equipment other than a duty of care to avoid damage to the extent possible.

5. Data Collected

Data collected during the Program will relate solely to operation of controlled loads and will not reflect the usage patterns or the electricity costs of Customers. Data will be owned by the Town and will not be shared with anyone other than AMG Energy without expressed consent of the Customer.

6. Access to the Customer's Property

The Customer will provide reasonable access to the Customer's Property during normal business hours for the Approved Contractor to perform the installation work.

7. Direct Load Control Program Contact

If you accept this offer, please forward the signed Customer Agreement to:

AMG Energy

124 Avon Lane, Greenwich NS B4P 2R2 or

By facsimile to 902.542.1511 or

By e-mail to: dlc@amginc.ca or

Hand deliver to the Antigonish Town Office.

Contact AMG Energy at 902.542.5223 with any questions or comments.

8. Authorized Signature of Customer

By signing below, the Customer agrees to the terms and conditions described above, and hereby confirms that he or she is, or is authorized to act on behalf of, the Customer.

Name(s)	_____	_____
Signature (s)	_____	_____
Date	_____	_____
Agreed Loads (Completed by AMG Energy)	_____	_____